

414 Fourth Avenue West, Hendersonville, NC 28739-4261 Mark R. Garrett, Superintendent Board of Public Education Dr. Kathy Revis, *Chairperson* Robert Bridges, *Vice Chairperson* Beth Campbell Blair Craven Shelia Dale Amy Lynn Holt Alyssa Norman

ADDENDUM 02 (2 Pages) ISSUED JULY 15, 2025 District Phone System Upgrade RFP 2026-01

This addendum amends RFP 2026-01 bid package to update the following bullet points:

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9. PHONES:

- If new phones must be purchased our preference is T44w Yealink or equivalent preferred (1Gb phone, Wifi capable, **8-line** 1P **phone**, power cord included, poe capable. We will not try to leverage existing phones.
- 33 total fax numbers will need to be ported to an eFax service. Port existing 33 "POTS" fax lines to existing physical fax machines. Our fax services do require HIPPA compliance.

VENDOR QUESTIONS

Elevators

1. Are the elevator lines currently operating on direct POTS lines, or are they utilizing ATA lines? <u>ANSWER:</u> Elevators are currently operating on direct POTS lines.

Classroom Phones

- 2. What are the make and model of the current classroom phones? <u>ANSWER</u>: We do not need any classroom phone work included
- 3. Are all phones the same model? If not, could you provide a breakdown of the quantities for each type?

<u>ANSWER:</u> Only the new VoIP phones will be connected to the intercom system with the current scope of work.

Phone Purchasing Model

4. Do you intend to purchase the phones outright, prefer a Hardware-as-a-Service (HaaS) model, or would you like to see both options included?

<u>ANSWER</u>: Please include both options on the phone purchase.

Headsets

5. Should headsets be included in the quote? If so, could you specify the preferred type and quantity?

ANSWER: No headsets included in the quote.

Phone Type Terminology

6. In the "Phones" section, it mentions "8-line 1P phones." Could you confirm if this was meant to be "8-line IP phones"?
<u>ANSWER:</u> 1gb 8- line IP phone

Fax Lines / Usage

7. On page 7, the RFP notes that 33 fax "lines" are needed, and we're assuming these are to be connected to physical fax machines at various offices. However, the same section also mentions 33 fax numbers to be ported to eFax services. Since eFax typically refers to digital faxing, could you please confirm how many of the 33 lines are intended for use with physical fax machines versus eFax?

ANSWER: Please port existing "POTS" fax lines to existing physical fax machines.

NOTE: This addendum becomes a part of the bid package and should be completed and attached to your proposal submission.