



**ADDENDUM 03
ISSUED JULY 22, 2025
District Phone System Upgrade
RFP 2026-01**

VENDOR QUESTIONS

1. To facilitate your request for “Intercom/Paging for Emergency Alerts”, what are the makes and models of the current voice systems used for the rest of the School District, including the classrooms? If they are premises-based, are they currently using SIP Trunks? **ANSWER: We have Dukane Carehawk intercoms. An “ATA” will have to be used to tie into the intercoms. We currently use a Grandstream.**
2. To help get the per-seat price as low as possible, what’s the estimated total for minutes of use for domestic outbound calls, both local and LD? **ANSWER: UNLIMITED**
3. What is your current Internet Access methodology and bandwidth? Do you have any redundancy? **ANSWER: Our internet is currently a 5 gig fiber circuit provided by MCNC. There are currently no redundant links for that connection in our data center.**
4. How are all the School District buildings connected (Intranet) for data? **ANSWER: All of our schools are connected via fiber optic lines with all other schools as well as our Central office, Data Center, Maintenance, and Bus Garage.**
5. What makes and models are the current PoE switches used in your facilities? **ANSWER: We are currently using Cisco 2960x, Cisco 9200, as well as Cisco 9300 switch where we have poe available.**
6. How are intra-district calls going to be made? When someone in Administration wants to speak with the principal of one of the schools, will those calls be 10-digit dialed? If not, we must create a dial plan for the new and existing phone systems. How will the Administration offices be notified in an emergency at one of the schools? **ANSWER: All new handsets will have extensions that can be called from any of the 27 locations listed in the RFP. We will port all of the current numbers listed in the RFP so these numbers will have the 10 digit outside lines along with an extension that can be dialed inside the district.**

NOTE: This addendum becomes a part of the bid package and should be and attached to your proposal submission.