



414 Fourth Avenue West, Hendersonville, NC 28739-4261  
Mark R. Garrett, Superintendent

Board of Public Education  
Blair Craven, Chairperson  
Amy Lynn Holt, Vice Chairperson  
Robert Bridges  
Dot Case  
Stacey Caskey  
Jay Egolf  
Kathy Revis

## BID ADDENDUM #01

November 16, 2022

Bid#: RFP #2022-11 PHONE SYSTEM UPGRADE – VOIP PHONES  
Addendum#: 01  
Purchasing Agent: Joni Huchzermeier

SUBJECT: Vendor Questions from Pre-Bid

1) Is faxing to be included?

*Answer: No, faxing is not to be included*

2) How many DID phone numbers?

*Answer: Estimated number is 16*

3) Are we to quote 3 or 5-year term?

*Answer: This RFP is for phones, set up of phones and installation details as described in scope of work.*

4) Can bids include Cloud based services?

*Answer: Please refer to the RFP under "Scope of Work and Specifications" where it states the awarded bidder is responsible for the installation, setup, E-911 verification, all needed patch cables, and any other parts that will be needed to complete the turnkey installation of the fully functioning new phone system that currently runs on the Univerge SV9100 platform.*

5) Is a sidecar for receptionist to be included?

*Answer: No, a sidecar is not to be included in the bid price.*

6) Is trunking to be included in price?

*Answer: No, trunking is not to be included.*

7) What is the completion date:

*Answer: Please review to the timeline in the RFP. Meeting that schedule is imperative.*